City of LA
BuildLA Virtual Counter

Schedule appointments, quickly and easily

Make appointments across multiple agencies, enter our virtual counter, and find the information you need to move your projects forward today.

Schedule Appointments
Schedule an in-person or online appointment.
Make an Appointment

Same Day Virtual Counter
Use this option to enter two Virtual Counter Queues at a time.
Virtual Counter
Virtual Counter Hours

If you are having issues with the BuildLA Appointment System Application please view the customer **FAQ and Technical Support** page.
Please contact 311 (voice) or 711 relay if you are experiencing technology difficulties or accessibility issues.

1 Start on the BuildLA Appointment System website

-You will need an Angeleno account for this application

Same Day Virtual Counter

Use this option to enter two Virtual Counter Queues at a time.

Virtual Counter

Virtual Counter Hours

2 Select the Virtual Counter

1	2	3
Service	Details	In-Queue

Virtual Counter Step 1 of 3

3 Complete Steps 1 –3

✔	✔	3
Service	Details	In-Queue

Virtual Counter

This page will automatically reload in **1** second(s).

You will receive a text message and email when meeting starts. Receiving text messages and emails can be affected by factors beyond our control.

To use your phone for this meeting, download the Google Meet app at https://meet.google.com

Agency	Office	Service	Service Ticket Id	Person(s) Ahead	Status	Action
RAP	RAP San Pedro	General Park Fee Questions Related to LAMC 12.33	1	0	Waiting	Leave Queue / Other Actions ▾

4 Wait in the virtual queue. Once your status is set to "Serving", the red button will change to "Join Meeting" and be a direct link to a Google Meet with staff

Scan